

# TDOC VICTIM SERVICES MISSION

To support victims,  
their families, and the laws  
that protect their rights,  
while utilizing  
recognized principles of  
offender behavioral change to  
help reduce the risk of repeat  
criminal behavior.



Victim Services Division  
Tennessee Department of Correction  
320 Sixth Avenue North  
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Phone: 615-253-8145  
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Email:  
Victim.Notification@tn.gov

Website:  
[http://www.tn.gov/correction/  
victiminformation/victimservices.html](http://www.tn.gov/correction/victiminformation/victimservices.html)

## GOVERNMENT AGENCIES

### BOARD OF PAROLE

404 James Robertson Parkway, Suite 1300  
Nashville, TN 37243-0850  
Phone: 615-741-1150 / Fax: 615-741-5337  
Email: [victim.witness@tn.gov](mailto:victim.witness@tn.gov)  
Website: [www.tn.gov/bop/victims](http://www.tn.gov/bop/victims)

### TN DISTRICT ATTORNEY GENERAL CONFERENCE

Phone: 615-741-1696 / Fax: 615-741-7459  
Email: [contact@tndagc.org](mailto:contact@tndagc.org)  
Website: [www.tndagc.com/](http://www.tndagc.com/)

### CRIMINAL INJURY COMPENSATION

Division of Claims Administration  
Phone: 615-741-2734 / Fax: 615-532-4979  
Email: [Criminal.Injury@tn.gov](mailto:Criminal.Injury@tn.gov)  
Website:  
[www.treasury.tn.gov/injury/index.html](http://www.treasury.tn.gov/injury/index.html)

### STATE ATTORNEY GENERAL

Victim Liaisons  
Phone: 615-741-8109/ 615-532-1971  
Website: [www.tn.gov/attorneygeneral/](http://www.tn.gov/attorneygeneral/)

TN SAVIN is an automated service  
that lets you track the custody  
status of an offender who is in  
the county jail. You can register  
to receive phone or email updates  
by calling 888-868-4631 or visit  
<https://www.vinelink.com>.

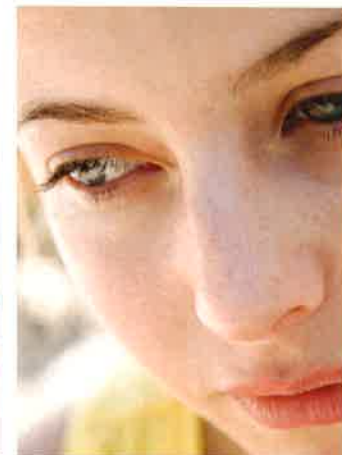
## TENNESSEE DEPARTMENT OF CORRECTION Victim Services



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Department of  
**Correction**



## Victim Services

"We will not compromise public safety."  
-Derrick D. Schofield, Commissioner



## Victim Services Provides:

- Information regarding the status of offenders in prison with felony convictions
- Registration for victim notification regarding any hearings, decisions, release dates, movement to a prison designated with a lower security level, escape of an offender, and pending execution
- Assistance with threats, unwanted calls/ correspondence from an offender

## TDOC Victim Services

### Activities:

- Community education programs
- Coordination with the Board of Parole, the Attorney General's Office, and the Tennessee District Attorney General's office to respond to victims' concerns
- Education for TDOC staff to increase awareness of victims' issues
- Collaboration with other victim advocates



**"Whatever affects one directly,  
affects all indirectly."**

-Martin Luther King

## Programs facilitated by the Victim Services Department:

### VICTIM IMPACT CLASSES FOR OFFENDERS

The Goal of Victim Impact classes is to reduce victimization by reducing recidivism. TDOC provides these classes to incarcerated and supervised offenders to teach them about the impact of crime on victims, victim's families, offenders' families, and the public.

Victims/survivors of crime who are willing to speak to an audience of offenders are invited to come and speak about the impact crime has had on his/her life, and the lives of their loved ones.

### SAFE CLASSES FOR OFFENDERS

Stopping Abuse for everyone is a 52-week program designed to offer offenders an opportunity to learn the skills necessary to live a life free of violence and abuse. It promotes positive life changes by encouraging offenders to practice and apply new or different ways of thinking, feeling, and behaving.

### VICTIM OFFENDER DIALOGUE

Victim Offender Dialogue (VOD) is a program that provide victims of violent crimes an opportunity to have a structured face to face conversation with the offender who committed the crime. The focus is on the deep harm that is done to victims and the offender's personal responsibility for these harms while hearing the impact of their actions.

## Frequently asked questions:

### ***As a crime victim, will I be notified of upcoming parole hearings or release dates for the offender?***

To receive notification of upcoming parole hearings, release dates, escape of an offender, or pending execution, you must request registration through Victim Services of either the Tennessee Department of Correction, or the Board of Parole.

Registration forms are also available on-line at: [www.TN.gov/correction/victiminformation/voice.html](http://www.TN.gov/correction/victiminformation/voice.html)

### ***If I register, will my contact information be safe?***

As of July 1, 2009, all contact information from interested persons requesting notification about inmates is maintained as confidential.

### ***Why was the offender moved to a prison with a lower security designation?***

TDOC moves offenders for many reasons. Lower Security Designation does not mean the facility is less secure; it refers to a prison that is limited to the inmate custody levels that can be housed there.

### ***Why does the offender's release date continue to change to an earlier date?***

Most judgment orders for offenders provide for that person to serve a percentage of the whole sentence. Times are governed by state law; even most offenders with a 100% sentence must serve 85% of that time.