## Victim Grievance Procedure

The 7<sup>th</sup> Judicial District Attorney General is a recipient of public funding; which includes, but is not limited to, the TN Office of Criminal Justice (VOCA). If, for any reason you have a problem concerning the services you have received, you may follow the procedure listed below to state your grievance.

1. In writing, state your grievance for the Administrative Assistant. She will respond to your complaint within 24 hours.

Melanie Hobbs 101 S. Main Street, Suite 300 Clinton, Tennessee 37716 Phone: 865-457-5640 mahobbs@tndagc.org

2. If her response doesn't not meet your satisfaction, please submit your grievance in writing to the District Attorney General. He will answer your grievance in writing within 24 hours of receiving notification of your complaint.

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3. If his response does not meet your satisfaction, please submit your grievance in writing to the Tennessee District Attorney General's Training Services Coordinator. She will answer your grievance in writing within 24 hours of receiving notification of your complaint.

Kendra Bonetti
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TN District Attorneys General Conference
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